

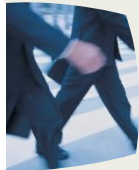


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## ADDRESSING THE NEEDS OF INDUSTRY IN FIRE SAFETY AND BUSINESS CONTINUITY PLANNING

# Ensure You Have ALL of the Information....

Because if you don't you could be in danger, both customer & supplier! We have seen in the news this week that a leading extinguisher company was found to be negligent in their supply of a powder extinguisher to a church where valuable artefacts were held. These artefacts were irreparably damaged when schoolboy vandals 'pirouetted' down the aisle and set off the extinguishers. Their corrosive contents impacted on tapestries, ancient stone work and other invaluable pieces. What is important here is not that the wrong extinguisher was

recommended and supplied or even that the judiciary found in favour of one party or the other. What really matters is the level of engagement with the client and their specific requirements exhibited by an otherwise reputable consultant. It would not be fitting nor of any real value to discuss the failings of a particular company and a particular case. What must surely be drawn from this episode is the importance of the relationship that a client has with their supplier of fire safety services, whether equipment, risk assessment or fire safety training

The client must have confidence that their particular supplier understands their situation and that duty of care goes beyond time and profit constraints. Whilst it is very much the case that all companies have a commercial enterprise aspect to their operation, the nature of the business that we are in demands that 'extra mile' not only from the clients perspective but also from the aspect of the reputable suppliers. As in all walks of business life there are a myriad of companies who will promise product and service standards that seem incredible only to slowly dissolve as the 'sale' is reached. The question is how does the honourable company stand out of the crowd and how does the perspective client recognise them? The forging of long term relationships and strategic partnerships can only lead to the holy grail of 'word of mouth' recommendation by honest endeavour, integrity and a commitment throughout the organisation, to adding value to the client. Perhaps then for the client the answer is not to contact the flashy banners and adverts but to consult with trade partners, associates and friends, canvass opinion and select a business partner once they are sure of their integrity and commitment.



## INDUSTRY WATCH

### Australian Standard AS 1851 – 2005

The recently revised Australian Standard AS 1851 – 2005 for Maintenance of Fire Protection Systems and Equipment is slowly being adopted by most states and Territories in Australia.



# The Importance of Facility Occupant Profiling

The need for diligence and attention to some basic but extremely effective fire safety disciplines which can make the difference between life and something most people cannot even bear to think of.

The appreciation of occupant profile within specific built environments should also be considered in order to create a sympathetic yet aggressive strategy for escape and evacuation planning and evacuation.

The determination of simple and effective communication systems, procedures and well-practised discipline also contribute to a robust fire safety management regime.

The consequences of the smallest fire can be devastating to even the largest organisation and is likely to be terminal for a small business. Management disciplines, business benchmarking & legislation require attention to fire prevention, process and planning as part of effective fire safety management.

The principles of identifying a

hazard, the likelihood of incident and the appropriate measures for risk control are fundamental to developing robust management systems.

Systems, procedures and benchmarked practice is required for each category - Prevention, Escape, Suppression, Confinement and Communication and Control.

An appreciation of the triangle of fire and the way fire can develop, engulf and travel will also be part of the education process.

## INDUSTRY UPDATES:



- AS4083-2010 Emergency Procedures Health Care Facilities has now been published.
- PFAA Conference at The Convention Center Gold Coast Queensland November 10-13.
- Are You Prepared for all emergencies?



Contact the Fire & Emergency Response Training team if you have any questions regarding any of the articles in this newsletter or would like a question answered by our team in this newsletter.

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### COURSES AVAILABLE

- WARDEN TRAINING
- CHIEF WARDENS TRAINING
- EMERGENCY PLANNING COMMITTEES
- DEVELOPMENT OF EMERGENCY MANAGEMENT PLANS (AS3745 AND AS4083)
- EVACUATION DIAGRAMS
- WARDENS EQUIPMENT (Tabards, hats, etc)
- EVACUATION EXERCISES
- EXTINGUISHER TRAINING
- BOMB THREAT TRAINING
- GUEST SPEAKER
- BUSINESS CONTINUITY PLANS
- EVACUATION PACKS
- BUSINESS CONTINUITY PACKS
- SCHOOL PACKS
- CONSULTANCY SERVICE
- FACILITY SPECIFIC COURSES